

Checklist for Serving Queer & Trans Survivors in Healthcare Settings



- Update intake forms with inclusive language & questions, such as: write-in spaces for patients to disclose their gender identity and pronouns, ask about chosen name if you also have to collect legal name, and include diverse sexual orientation options.
- Do all images and materials in office reflect only cisgender and heterosexual people's experiences? Incorporate gender-neutral language and diverse bodies in imagery and resources.
- Are gender-neutral restrooms available or can signage be changed if a single stall is sex-specific?
- Post safe numbers/ hotlines in all bathroom stalls.
- Have magazines in the lobby that reflect Queer and Trans people, e.g. The Advocate, local LGBTQ newspaper, etc.
- Have Domestic Violence/ Sexual Violence Agency's info posted somewhere in lobby/ common space.
- Incorporate an IPV screening question into care with all patients, e.g. "Do you feel safe and respected at home/ in that relationship?"
- If someone discloses IPV or other violence, provide resources or referrals to patient. Be mindful of where you are referring them, e.g. would a Trans man be welcome and comfortable at a women's DV shelter?
- Follow up with patient during next appointment to see if they are safe.